EXHIBIT 438

Part 1 of 3

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^crom:

Carolyn Wheeler

ડent:

Thursday, August 01, 2019 6:29 PM

To:

Tara Gonzalez; Ryan West; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday August 1, 2019

Attachments:

20190801181552198.pdf

Transportation Schedule Friday August 1, 2019

8:30 AM Mary DeLucia (cumudin clinic) EMC Campus

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

10:00 AM Sheldon Robinson (wheelchair escort/Ruby/our bus) Dr. Tiffany Jen, RM Med Ctr, 72780 Country Club Dr. 760-384-7900

11:10 AM POKER PLAYERS GOING TO THE RIVER FOR MOVIE

2:45 PM Helgie Nilsen (PL service/our bus?) 72605 Hwy III, Palm Desert, CA 760-969-6568

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 01, 2019 5:16 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.01.2019 18:15:51 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

₹rom:

Carolyn Wheeler

sent:

Thursday, August 01, 2019 5:54 PM

To:

Sandra Cuevas; Tara Gonzalez; Francisco Castro; Lisa Martinez

Cc:

Barbara Pippin

Subject:

200 Sheldon Robinson Friday Dr. Jen

To all,

See trail of emails with subject Helgie Nilsen (but instead were about 200 Sheldon Robinson).

I didn't see any followup as requested by Tara so I called and talked with family (Kimberly). Sheldon will ride our bus and his care giver Ruby will be with him as escort. Leave at 10 am for 10:40 Am appointment, Dr. Jen at Ranch Mirage Medical Center/corner Monterey and Country Club.

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



From: Sandra Cuevas

Sent: Wednesday, July 31, 2019 9:44 AM

To: Tara Gonzalez; Francisco Castro; Lisa Martinez

Cc: Carolyn Wheeler; Barbara Pippin

Subject: RE: Helgie Nilsen

They will let me know all the info

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



From: Tara Gonzalez

Sent: Wednesday, July 31, 2019 9:41 AM

To: Sandra Cuevas; Francisco Castro; Lisa Martinez

1

Cc: Carolyn Wheeler; Barbara Pippin

Subject: RE: Helgie Nilsen

Sandra please follow up with the family for #200. They said he has an appointment on Friday with Dr.Jen. Not sure of the time or if he will need to be transported by our bus. And if he will need PL service? Or if his companion will escort him. #702-773-0133

From: Sandra Cuevas < Sandra. Cuevas @brookdale.com >

Sent: Wednesday, July 31, 2019 9:13 AM

To: Francisco Castro < fcastro1@brookdale.com; Tara Gonzalez fcastro1@brookdale.com; Lisa Martinez fcastro1@brookdale.com; Elizabeth Murrel fcastro1@brookdale.com; Elizabeth Murrel fcastro1@brookdale.com; Elizabeth Murrel fcastro1@brookdale.com; Elizabeth Murrel fcastro1@brookdale.com; Elizabeth Murrel fcastro1@brookdale.com; Elizabeth Murrel fcastro1@brookdale.com; Elizabeth Murrel fcastro1.com; Elizabeth Murrel fcastro1.com; Elizabeth Murrel <a href="mail

Cc: Carolyn Wheeler < Carolyn.Wheeler@brookdale.com >; Barbara Pippin < Barbara.Pippin@brookdale.com >

Subject: Helgie Nilsen

Good Morning Frank/Elizabeth I have Helgie Nilsen (CB) having 2 appts for Aug 1 Friday Aug 2nd 3:15pm appt to Desert Oaisis 72605 Hwy 111 Palm Desert 2 Monday Aug 5th 10:30am appt Dr Sanderson Wright bldg. EMC campus

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



rom:

Sandra Cuevas

Sent:

Wednesday, July 31, 2019 9:44 AM

To:

Tara Gonzalez; Francisco Castro; Lisa Martinez

Cc:

Carolyn Wheeler; Barbara Pippin

Subject:

RE: Helgie Nilsen

They will let me know all the info

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



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Sent: Wednesday, July 31, 2019 9:41 AM

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Sc: Carolyn Wheeler; Barbara Pippin

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Cc: Carolyn Wheeler < Carolyn.Wheeler@brookdale.com >; Barbara Pippin < Barbara.Pippin@brookdale.com >

Subject: Helgie Nilsen

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2 Monday Aug 5th 10:30am appt Dr Sanderson Wright bldg. EMC campus

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



CONFIDENTIAL BKD1306256

Need transportation for Walter Edward Cushen, Apt 231 Brooklawn, and his wheelchair, to a medical appointment Monday, August 5, at 1:30 PM, at Beltone, Vasquez Hearing Aids, 72608 El Paseo, Suite 4, Palm Desert 92260, Phone (760) 346-2089, and return to Brooklawn after 2 hearing aids have been tested and readjusted.

CONFIDENTIAL BKD1306257

rom:

Walter Cushen < EdCushen@msn.com>

Sent:

Friday, August 02, 2019 8:47 PM

To:

mark cushen; Carolyn Wheeler

Cc: **Subject:** Daniel Coover; Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin

[EXTERNAL] RE: Driver scheduled to star takin Walter next Saturday at 5pm service.

I'm overjoyed to find transportation to St Margaret's Episcopal available on Saturday evenings at 5 PM. Any travel costs round trip? Any Sunday service accommodations?

From: mark cushen <markcushen@icloud.com>

Sent: Friday, August 2, 2019 7:25 PM

To: Carolyn Wheeler < Carolyn. Wheeler @brookdale.com>

Cc: Daniel Coover <dcoover@brookdale.com>; Robert Barton <Robert.Barton@brookdale.com>; Roland Gandy

<rgandy1@brookdale.com>; Sandra Cuevas <Sandra.Cuevas@brookdale.com>; Barbara Pippin

<Barbara.Pippin@brookdale.com>; Walter Edward Cushen <edcushen@msn.com>

Subject: Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Thank you ever so much. Yes that would be for st Margaret's church 47535 CA-74 in palm desert at 5pm starting Saturday aug 10. Dad will be so thrilled.

Sent from my iPhone

On Aug 2, 2019, at 6:49 PM, Carolyn Wheeler < Carolyn.Wheeler@brookdale.com > wrote:

Is that to St. Margarets?

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

<image002.jpg>

From: Daniel Coover

Sent: Friday, August 02, 2019 4:10 PM

To: markcushen@icloud.com

Cc: Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Carolyn Wheeler **Subject:** Driver scheduled to star takin Walter next Saturday at 5pm service.

Our weekend driver is available to take Walter starting next weekend to the Saturday at 5pm service....

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674)

CONFIDENTIAL BKD1306258

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Case 4:17-cv-03962-HSG Document 389 Filed 03/04/22 Page 12 of 161

72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760-340-5999 Direct 760-567-1561 <image003.jpg>

------ This email may contain confidential protected health information and/or attorney privileged information. If received in error, see our Privacy Statement at https://www.brookdale.com/privacy-policy/

CONFIDENTIAL BKD1306259

rom:

Carolyn Wheeler

Sent:

Friday, July 19, 2019 6:03 PM

To:

Ryan West; Barbara Pippin; Sandra Cuevas; Daniel Coover

Cc:

Tara Gonzalez

Subject:

RE: Ruby Johnson 8/7/19

Ryan,

I entered in Transportation Book. Ruby needs to leave at 12 Noon.

However, Mens Lunchen Outing is scheduled for 11:30 AM. – 1 PM.

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



rom: Ryan West

Sent: Thursday, July 18, 2019 2:41 PM

To: Barbara Pippin; Sandra Cuevas; Carolyn Wheeler

Cc: Tara Gonzalez

Subject: Ruby Johnson 8/7/19

Ruby will have a 12:30 pm appointment with her companion Vita accompanying.

Dr. Chan

36949 Cook Street, Palm Desert Building K. Suite 101

(760) 340-2394

Will need med list.

Ryan West

Health and Wellness Director Brookdale Rancho Mirage (BU 24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999 Direct 442.241.8035 Fax 770.538.1477



1

From:

Ryan West

sent:

Thursday, July 18, 2019 2:41 PM

To:

Barbara Pippin; Sandra Cuevas; Carolyn Wheeler

Cc:

Tara Gonzalez

Subject:

Ruby Johnson 8/7/19

Ruby will have a 12:30 pm appointment with her companion Vita accompanying. Dr. Chan 36949 Cook Street, Palm Desert Building K. Suite 101 (760) 340-2394

Will need med list.

Ryan West

Health and Wellness Director Brookdale Rancho Mirage (BU 24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999 Direct 442.241.8035 Fax 770.538.1477



Case 4:17-cv-03962-HSG Document 389 Filed 03/04/22 Page 15 of 161

Carolyn Wheeler

rom:

Carolyn Wheeler

sent:

Sunday, August 04, 2019 3:07 PM

To:

Francisco Castro; Elizabeth Murrel; Tara Gonzalez; Ryan West

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

PL Transportatin -Brookdale Rancho Mirage Aug 5-6

Monday -August 5, 2019

10:00 AM Helgie Nilsen (PL Service) 10:30 AM appt. Dr. Sanderson, Wright Bldg, EMC 760-346-3498 12:30 PM Charlene Connerly (PL Service) 1:00 PM appt, Desert Advanced, 35800 Bob Hope Dr. RM 760-346-6239

Tuesday - August 6, 2019 1:30 PM Charlene Connerly (PL Service) Dr. Sanderson, Wright Bldg. 409 EMC 760-396-3498

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



`rom:

Carolyn Wheeler

Sent:

Sunday, August 04, 2019 2:47 PM

To:

Tara Gonzalez; Ryan West; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation === Schedule Week Aug 4-11 Mon-Sun

Attachments:

20190804135711550.pdf

Transportation Schedule Week Aug 4-11 Mon-Sun

Monday -August 5, 2019

10:00 AM Helgie Nilsen (PL Service) 10:30 AM appt. Dr. Sanderson, Wright Bldg, EMC 760-346-3498 12:30 PM Mary Crow (wheelchair-sister will meet) Ranch 16 Movies 72777 Dinah Shore Dr. 864-462-7342 12:30 PM Charlene Connerly (PL Service) 1:00 PM appt, Desert Advanced, 35800 Bob Hope Dr. RM 760-346-6239 1:00 PM Ed Cushen (wheelchair) 1:30 PM Beltone, 72624 El Paseo, PD 760-346-2089 3:45 PM Pickup Mary Crow at Rancho 16 Movie Theater, 72777 Dinah Shore Dr.

Tuesday - August 6, 2019

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista Del Sol, RM 10:30 AM Nancy Bonjorno (11 m appt) Dr. Todd Minor, Kaiser/Cook & Gerald Ford 1:30 PM RESIDENT ERRANDS

1:30 PM Charlene Connerly (PL Service) Dr. Sanderson, Wright Bldg. 409 EMC 760-396-3498

Wednesday - August 7, 2019

11:30 AM MENS LUNCHEON OUTING

12:00 PM Ruby Johnson (wheelchair w/escort) 12:30 PM appt Dr. Chan, 36949 Cook St., STE

Thursday - August 8, 2019

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista Del sol, RM 1:30 PM Hal Bedford (Dr?) 39000 Bob Hope Dr. Hal Wallis Bldg, EMC RM 760-346-0642

Friday - August 9, 2019

8:30 AM Mary DeLucia Coumadin Clinic EMC Hal B. Wallis Bldg.

Sunday - August 11, 2019

9:30 AM Ed Cushen (wheelchair/son meet there) St. Margaret's Church 47535 Hwy 74, PD 11:15 AM pick up Ed at St. Margaret's Church & return to Brookdale

Thank you

AROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)

1

72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Sunday, August 04, 2019 12:57 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.04.2019 13:57:11 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

From:

Daniel Coover

Sent:

Monday, August 05, 2019 8:58 AM

To:

mark cushen; Carolyn Wheeler

Cc:

Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Walter Edward Cushen

Subject:

RE: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Hi Mark and Ed.

After confirmation with the driver.

The only day and time that works for his schedule is leaving here at 4:30, on Saturday's to get to the church in enough time for Ed to get into services at 5:00pm. He will wait and bring Ed back upon conclusion of Saturday service.

Kindly,

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760-340-5999 Direct 760-567-1561



From: mark cushen [mailto:markcushen@icloud.com]

Sent: Friday, August 02, 2019 7:25 PM

To: Carolyn Wheeler < Carolyn. Wheeler @brookdale.com>

Cc: Daniel Coover < dcoover@brookdale.com >; Robert Barton < Robert.Barton@brookdale.com >; Roland Gandy

<rgandy1@brookdale.com>; Sandra Cuevas <Sandra.Cuevas@brookdale.com>; Barbara Pippin

<<u>Barbara.Pippin@brookdale.com</u>>; Walter Edward Cushen <edcushen@msn.com>

Subject: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

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Sent from my iPhone

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Is that to St. Margarets?

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

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rom:

Carolyn Wheeler

ent:

Thursday, August 15, 2019 7:03 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule - August 16-17 Friday and Saturday

Attachments:

20190815173934479.pdf

Transportation Schedule - August 16-17 Friday and Saturday

FRIDAY - AUGUST 16, 2019

8:30 AM Mary DeLucia -EMC Coumadin clinic

10:00 AM Charlene Connerly -10:50 AM appt. Dr. Grenis 1801 E Tahquitz Rd. Palm Springs

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

300 PM JoAnn Weaver (shopping pick up shoes at Steinmart) Bob Hope Drive

SATURDAY - AUGUST 17, 2019

4:30 pm Ed Cushen (wheelchair-our relief bus driver) son meets at St. Margret's Church, 47535 CA-74 (Monterey Ave)

CAROLYN WHEELER

Receptionist Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 15, 2019 4:40 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.15.2019 17:39:33 (-0600)

Queries to: ricoh406@donotreply.com

rom:

Carolyn Wheeler

sent:

Saturday, August 10, 2019 2:16 PM

To:

Tara Gonzalez; Daniel Coover; Francisco Castro; Elizabeth Murrel

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Connerly transportation Friday our bus - no escort?

Tara

Charlene Connerly checked on her Friday transportation (8/16). She is scheduled for 10AM departure for 10:50 AM Palm Springs appointment. She said she talked to you and she can go on our bus without PL escort.

Please confirm.

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



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om:

Carolyn Wheeler

ent:

Sunday, August 11, 2019 2:42 PM

To:

Tara Gonzalez; Cassie Padilla; Daniel Coover; Roland Gandy; Lisa Martinez

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

TRANSPORTATION SCHEDULED-WEEK August 12-17

Attachments:

20190811123700910.pdf

TRANSPORTATION SCHEDULED-WEEK August 12-17

Monday August 12, 2019

10:30 AM Mary DeLucia (shopping at Rite-Aid)

Tuesday August 13, 2019

9:30 AM Nancy Bonjorno (walker) 10:00 AM appt Dr. McGillard, 73151 Fred Waring, PD 760-837-0222 10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

1:00 PM Robert Payne (1:30 PM appt) Dr. James, Main Entrance, EMC 39000 Bob Hope Dr 760-390-3911 1:30 PM RESIDENT ERRANDS - AL

Wednesday August 14, 2019

10:30 AM Ruby Johnson (wheelchair-our bus-her escort Vita) 11:00 AM appt. So Cal Desert Retina, 36949 Cook St. #101 PD 760-340-2394

11:30 AM WOMENS LUNCHEON

nursday August 15, 2019

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista Del Sol, RM 2:00 PM CLARE BRIDGE - RESIDENT DINING OUT

Friday August 16, 2019

8:30 AM Mary DeLucia Coumadin Clinic EMC

10:00 AM Charlene Connerly (our bus-Tara checking on escort/PL) 10:50 am appt Dr. Grenis 1801 E Tahquitz Rd, Palm Springs

Saturday August 17, 2019 (relief driver)

4:30 PM Ed Cushen (wheelchair our bus/son meets there) St. Margaret's Church, 47535 C-74 (Monterey Ave) PD 760-346-2697

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

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rom:

mark cushen <markcushen@icloud.com>

Sent: Monday, August 05, 2019 12:35 PM

To: **Daniel Coover**

430 M ED CUSTIENTO ST. MARGARETS Cc: Carolyn Wheeler; Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Walter

Edward Cushen

Subject: Re: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Thank you we will take you up on the offer for Saturday church service at 5.

Sent from my iPhone

On Aug 5, 2019, at 8:58 AM, Daniel Coover < dcoover@brookdale.com > wrote:

Hi Mark and Ed.

After confirmation with the driver.

The only day and time that works for his schedule is leaving here at 4:30, on Saturday's to get to the church in enough time for Ed to get into services at 5:00pm. He will wait and bring Ed back upon conclusion of Saturday service.

Kindly,

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760-340-5999 Direct 760-567-1561 <image001.jpg>

From: mark cushen [mailto:markcushen@icloud.com]

Sent: Friday, August 02, 2019 7:25 PM

To: Carolyn Wheeler < Carolyn. Wheeler @brookdale.com >

Cc: Daniel Coover <dcoover@brookdale.com>; Robert Barton <Robert.Barton@brookdale.com>; Roland

<Barbara.Pippin@brookdale.com>; Walter Edward Cushen <edcushen@msn.com>

Subject: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Thank you ever so much . Yes that would be for st Margaret's church 47535 CA-74 in palm desert at 5pm starting Saturday aug 10. Dad will be so thrilled.

Sent from my iPhone

On Aug 2, 2019, at 6:49 PM, Carolyn Wheeler < Carolyn. Wheeler @brookdale.com > wrote:

s that to\St. Margarets?

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

<image002.jpg>

From: Daniel Coover

Sent: Friday, August 02, 2019 4:10 PM

To: markcushen@icloud.com

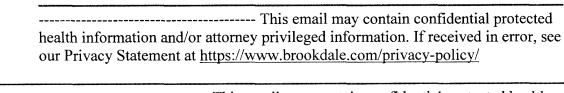
Cc: Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Carolyn Wheeler

Subject: Driver scheduled to star takin Walter next Saturday at 5pm service.

Our weekend driver is available to take Walter starting next weekend to the Saturday at 5pm service....

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760-340-5999 Direct 760-567-1561 <image003.jpg>



----- This email may contain confidential protected health information and/or attorney privileged information. If received in error, see our Privacy Statement at https://www.brookdale.com/privacy-policy/

rom:

Carolyn Wheeler

Sent:

Sunday, August 18, 2019 1:53 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule - Monday - August 19, 2019

Attachments:

20190818134253577.pdf

Transportation Schedule - Monday - August 19, 2019

8:45 AM Charlene Connerly (9:30 AM appt) Physical Therapy-- Desert Oasis Health Care, 72605 CA-111 PD CA 92260 760-404-0135

10:30 AM Harold Bedford (visit/pay respects) Forest Lawn Mausoleum, 69855 E. Ramon, Cathedral City 760-328-3140

1:30 PM Richard Star (2 pm appt) Dr. Goldban 72650 Fred Waring, Palm Desert, CA 760-320-8479

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
'ancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Sunday, August 18, 2019 12:43 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.18.2019 13:42:53 (-0600) Queries to: ricoh406@donotreply.com

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Barbara Pippin

₹om:

Carolyn Wheeler

ent:

Monday, August 19, 2019 12:36 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportion Schedule - Tuesday August 20, 2019

Transportion Schedule - Tuesday August 20, 2019

8:45 AM MaryAnn Etherson (9:20 AM appt) Dr. Samuel, 44139 Monterey, Palm Desert, 760-469-5195

9:30 AM CLARE BRIDGE - RANCHO MIRAGE TOUR

11:25 am Sheldon Robinson (11:40 AM appt) wheelchair –will have escort Dr. Wick , EMC Cardiology 39000 Bob Hope Dr

1:30 PM RESIDENT ERRANDS - AL

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive ancho Mirage, CA 92270 Community 760.340.5999



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^rrom:

Carolyn Wheeler

sent:

Thursday, August 22, 2019 6:00 PM

To:

Tara Gonzalez; Francisco Castro; Elizabeth Murrel; Cassie Padilla; Lisa Martinez; Daniel

Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday & Saturday August 23-24

Attachments:

20190822172052840.pdf

Transportation Schedule Friday & Saturday August 23-24

Friday - August 23, 2019

8:30 AM Mary DeLlucia to Coumadin Clinic (EMC-Renker Bldg.)

9:00 AM Charlene Connerly (PL escort and transportation) 9:30 AM Dr. Sanderson, 39000 Bob Hope Dr. STE W-409 760-346-3498

9:30 AM CLARE BRIDGE CITY CRUISING

10:00 am Vince Yammarino (visit wife) Rancho Mirage Rehab Vista del Sol. RM

Saturday - August 24, 2019

4:30 PM Ed Cushen (wheelchair - son meets there) St. Margaret's Church, Hwy74-Monterey

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 22, 2019 4:21 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.22.2019 17:20:52 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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rom:

Carolyn Wheeler

Sent:

Thursday, August 29, 2019 6:49 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday August 30, 2019

Attachments:

20190829185020111.pdf

Transportation Schedule Friday August 30, 2019

8:30 AM Mary DeLucia - 8:30 AM Cumadin clinic EMC

9:30 AM CLARE BRIDGE - CITY CRUISING

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 3950 Vista del sol, RM

Thank you

CAROLYN WHEELER

Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 29, 2019 5:50 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.29.2019 18:50:19 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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From:

Carolyn Wheeler

ent:

Friday, August 30, 2019 4:19 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Saturday August 31, 2019

Attachments:

20190830162740981.pdf

Transportation Schedule Saturday August 31, 2019

4:00 PM Ed Cushen (our bus-relief driver) church service at St. Margarets Church, Highway 74/Monterey Ave. PD

Thank you

CAROLYN WHEELER Receptionist Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

----Original Message-----

rrom: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Friday, August 30, 2019 3:28 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.30.2019 16:27:40 (-0600) Queries to: ricoh406@donotreply.com

From:

Carolyn Wheeler

ent:

Saturday, August 24, 2019 6:24 PM

To:

Francisco Castro; Tara Gonzalez; Cassie Padilla; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

PL Services Charlene Connerly Monday August 26

Frank

Are you taking Charlene Connerly to the following appointment? Please clarify.

Monday – August 26

8:30 AM (9:30 appt) Physical therapy, 3700 E. Tachevah #107, Palm Springs, CA 760-459-0003

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Saturday, August 24, 2019 5:11 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.24.2019 18:11:22 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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om:

Carolyn Wheeler

⊿nt:

Sunday, September 29, 2019 3:30 PM

To:

Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Clare Bridge Oct calendar

I need October Clare Bridge activity calendar. Is Clare Bridge scheduled for 9:30 AM Rancho Mirage Tour on Tuesday, October 1, 2019?

If so can that be moved to 10:30 AM. AL Resident is scheduled for bus trip to Palm Springs 8:15 am to 10:30 am.

Please advise.

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



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From:

Carolyn Wheeler

śent:

Monday, October 07, 2019 1:55 PM

To:

Tara Gonzalez; Chardonnay Blue; Cassie Padilla; Martha Mendoza; Lisa Martinez; Daniel

Coover

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule - Tuesday Oct 8, 2019

Attachments:

20191007135451396.pdf

Transportation Schedule - Tuesday Oct 8, 2019

8:30 AM ? Mary DeLucia 8:20 AM Dr. Lai, 72780 Country Club, Monterey , RM 760-834-7900

10:00 AM Vince Yammarino (visit wife) 39950 Vista del Sol, Rancho Mirage Rehab

1:30 PM RESIDENT ERRANDS - ASSISTED LIVING -BUS TRIP

Thank you

CAROLYN WHEELER

Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Monday, October 07, 2019 12:55 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 10.07.2019 13:54:51 (-0600) Queries to: ricoh406@donotreply.com

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	8:30a.m.

√rom:

Carolyn Wheeler

śent:

Thursday, October 10, 2019 6:03 PM

To:

Tara Gonzalez; Chardonnay Blue; Cassie Padilla; Lisa Martinez; Martha Mendoza; Daniel

Coover, Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday Oct 10, 2019

Attachments:

20191010175318438.pdf

Transportation Schedule Friday Oct 10, 2019

9:30 AM CITY CRUISING - CLARE BRIDGE

10:00 am Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista del Sol Rm

11:15 am BINGO LUNCH TRIP

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Pancho Mirage, CA 92270
Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, October 10, 2019 4:53 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 10.10.2019 17:53:18 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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rom:

Barbara Pippin

зеnt:

Friday, October 18, 2019 5:43 PM

To:

Tara Gonzalez; Chardonnay Blue; Roland Gandy; Lisa Martinez; Martha Mendoza;

Francisco Castro

Cc:

Sandra Cuevas; Carolyn Wheeler, Cheree Escandel

Subject:

Transportation schedule for week of Oct. 21 to Oct. 25, 2019

Attachments:

20191018172119080.pdf

Transportation Log for Monday, Oct. 21:

8:15am Mary Delucia to Coumadin Cliinic, Renker Bldg. cw Right after Coumadin, to 9:00 appt. Dr. Lai, 72780 Country Club Dr. (760)834-1900.sc

Transportation for Tuesday, Oct. 22: X V:Nee Yammarius 10 An -wife V:S.T

10:30am RANCHO MIRAGE TOUR - CLARE BRIDGE. Bp 1:30pm RESIDENT ERRANDS - BUS TRIP - ASSISTED LIVING. CW

Transportation for Wednesday, Oct. 23:

10:30am WASHINGTON SQUARE - BUS TRIP. Cw 2:15pm John (Steve) Meyer (wheelchair) to 2:45 appt. MRI, Luci Curci Cancer Center basement. Sc

Transportation for Thursday, Oct. 24: Nothing on the schedule for this date. Bp

ransportation for Friday, Oct. 25:

3:30am CITY CRUISING - CLARE BRIDGE. Bp

+ 10 AM VINCE YAMMARINO - VISKW. Co

11:30am Rosella Brown to ride over only to Mimi's, Hwy 111, La Quinta.

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TRANSPORTAION LOG

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2019 23 WEDNESDAY Month/Date: OCTOBER Initials⁹ Filed 03/04/22 3 91145114 SPEN 2012 200 323 2174 Phone 1305 Jilis Address SGUAREL Dr. Name DR. SHAWL ALLEN Da BATHGER: 4:00 Appt Escort (Perullar) UASh ing TOW Wheelchair/ norman Opp Resident Name 8;15/83° 10:30a.m. 11:30a.m. Depart 1:00p.m. 00.6 9:30a.m.

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TRANSPORTAION LOG

rom:

Carolyn Wheeler

э́ent:

Thursday, October 24, 2019 6:18 PM

To:

Tara Gonzalez; Chardonnay Blue; Martha Mendoza; Lisa Martinez; Daniel Coover; Roland

Gand_\

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday Oct 25, 2019

Attachments:

20191024181828123.pdf

Transportation Schedule Friday Oct 25, 2019

9:30 am CITY CRUSING - CLARE BRIDGE

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista del Sol, Rancho Mirage

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, October 24, 2019 5:18 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 10.24.2019 18:18:27 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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From: Sent: Jeanne Crow <crowjeanne75@aol.com>

Sen

Monday, October 14, 2019 7:13 AM

Subject:

Sandra Cuevas; Carolyn Wheeler [EXTERNAL] Mary Crow Transport

Good morning, ladies

Can you arrange transport for Mary on October 28th, Monday for the earliest pick up to go to social security office in Palm Springs, 4201 East Ramon Road. I will be meting her there, so if you could let me know what time she will be leaving Brookdale.

Thank you for your assistance.

Jeanne Crow (760) 567-2337

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Case 4:1 2019 Phone TRANSPORTAION LOG Address Month/Date: OCTOBER 31, THURSDAY Dr. Name Appt Time Wheelchair/ Escort HAPPY Resident Name Depart Time 10:30a.m. 11:30a.m. 8:30a.m. 9:30a.m. 1:00p.m.

Document 389 Filed 03/04/22

Page 82 of 161

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∛rom:

Carolyn Wheeler

Sent:

Thursday, August 01, 2019 6:29 PM

To:

Tara Gonzalez; Ryan West; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday August 1, 2019

Attachments:

20190801181552198.pdf

Transportation Schedule Friday August 1, 2019

8:30 AM Mary DeLucia (cumudin clinic) EMC Campus

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

10:00 AM Sheldon Robinson (wheelchair escort/Ruby/our bus) Dr. Tiffany Jen, RM Med Ctr, 72780 Country Club Dr. 760-384-7900

11:10 AM POKER PLAYERS GOING TO THE RIVER FOR MOVIE

2:45 PM Helgie Nilsen (PL service/our bus ?) 72605 Hwy III, Palm Desert, CA 760-969-6568

Thank you

))

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 01, 2019 5:16 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.01.2019 18:15:51 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

From: Carolyn Wheeler

Sent: Thursday, August 01, 2019 5:54 PM

To: Sandra Cuevas; Tara Gonzalez; Francisco Castro; Lisa Martinez

Cc: Barbara Pippin

Subject: 200 Sheldon Robinson Friday Dr. Jen

To all,

See trail of emails with subject Helgie Nilsen (but instead were about 200 Sheldon Robinson).

I didn't see any followup as requested by Tara so I called and talked with family (Kimberly). Sheldon will ride our bus and his care giver Ruby will be with him as escort. Leave at 10 am for 10:40 Am appointment, Dr. Jen at Ranch Mirage Medical Center/corner Monterey and Country Club.

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



From: Sandra Cuevas

Sent: Wednesday, July 31, 2019 9:44 AM

To: Tara Gonzalez; Francisco Castro; Lisa Martinez

Cc: Carolyn Wheeler; Barbara Pippin

Subject: RE: Helgie Nilsen

They will let me know all the info

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



From: Tara Gonzalez

Sent: Wednesday, July 31, 2019 9:41 AM

To: Sandra Cuevas; Francisco Castro; Lisa Martinez

CONFIDENTIAL BKD1306334

rom:

Sandra Cuevas

Sent:

Wednesday, July 31, 2019 9:44 AM

To:

Tara Gonzalez; Francisco Castro; Lisa Martinez

Cc:

Carolyn Wheeler, Barbara Pippin

Subject:

RE: Helgie Nilsen

They will let me know all the info

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



From: Tara Gonzalez

Sent: Wednesday, July 31, 2019 9:41 AM

To: Sandra Cuevas; Francisco Castro; Lisa Martinez

Lc: Carolyn Wheeler; Barbara Pippin

Subject: RE: Helgie Nilsen

Sandra please follow up with the family for #200. They said he has an appointment on Friday with Dr.Jen. Not sure of the time or if he will need to be transported by our bus. And if he will need PL service? Or if his companion will escort him. #702-773-0133

From: Sandra Cuevas < Sandra. Cuevas @brookdale.com >

Sent: Wednesday, July 31, 2019 9:13 AM

To: Francisco Castro < fcastro1@brookdale.com; Tara Gonzalez fcastro1@brookdale.com; Lisa Martinez fcastro1@brookdale.com; Elizabeth Murrel fcastro1.gov; Elizabeth Murrel <a href="mailto:fcastro1.go

Cc: Carolyn Wheeler <Carolyn.Wheeler@brookdale.com>; Barbara Pippin <Barbara.Pippin@brookdale.com>

Subject: Helgie Nilsen

Good Morning Frank/Elizabeth I have Helgie Nilsen (CB) having 2 appts for Aug 1 Friday Aug 2nd 3:15pm appt to Desert Oaisis 72605 Hwy 111 Palm Desert 2 Monday Aug 5th 10:30am appt Dr Sanderson Wright bldg. EMC campus

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999

CONFIDENTIAL BKD1306335

Need transportation for Walter Edward Cushen, Apt 231 Brooklawn, and his wheelchair, to a medical appointment Monday, August 5, at 1:30 PM, at Beltone, Vasquez Hearing Aids, 72608 El Paseo, Suite 4, Palm Desert 92260, Phone (760) 346-2089, and return to Brooklawn after 2 hearing aids have been tested and readjusted.

))

CONFIDENTIAL BKD1306336

rom: Walter Cushen <EdCushen@msn.com>

Sent: Friday, August 02, 2019 8:47 PM
To: mark cushen; Carolyn Wheeler

Cc: Daniel Coover, Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin

Subject: [EXTERNAL] RE: Driver scheduled to star takin Walter next Saturday at 5pm service.

I'm overjoyed to find transportation to St Margaret's Episcopal available on Saturday evenings at 5 PM. Any travel costs round trip? Any Sunday service accommodations?

From: mark cushen < markcushen@icloud.com >

Sent: Friday, August 2, 2019 7:25 PM

To: Carolyn Wheeler < Carolyn. Wheeler @brookdale.com>

Cc: Daniel Coover < dcoover@brookdale.com >; Robert Barton < Robert.Barton@brookdale.com >; Roland Gandy

<rgandy1@brookdale.com>; Sandra Cuevas <<u>Sandra.Cuevas@brookdale.com</u>>; Barbara Pippin

<Barbara.Pippin@brookdale.com</p>
; Walter Edward Cushen <edcushen@msn.com

Subject: Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Thank you ever so much . Yes that would be for st Margaret's church 47535 CA-74 in palm desert at 5pm starting Saturday aug 10. Dad will be so thrilled.

Sent from my iPhone

On Aug 2, 2019, at 6:49 PM, Carolyn Wheeler < Carolyn. Wheeler@brookdale.com > wrote:

Is that to St. Margarets?

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

<image002.jpg>

From: Daniel Coover

Sent: Friday, August 02, 2019 4:10 PM

To: markcushen@icloud.com

Cc: Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Carolyn Wheeler

Subject: Driver scheduled to star takin Walter next Saturday at 5pm service.

Our weekend driver is available to take Walter starting next weekend to the Saturday at 5pm service....

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674)

CONFIDENTIAL BKD1306337

rom:

Carolyn Wheeler

ວໍent: Friday, July 19, 2019 6:03 PM

Ryan West; Barbara Pippin; Sandra Cuevas; Daniel Coover To:

Cc: Tara Gonzalez

RE: Ruby Johnson 8/7/19 Subject:

Ryan,

I entered in Transportation Book. Ruby needs to leave at 12 Noon.

However, Mens Lunchen Outing is scheduled for 11:30 AM. −1 PM.

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



//rom: Ryan West

Sent: Thursday, July 18, 2019 2:41 PM

To: Barbara Pippin; Sandra Cuevas; Carolyn Wheeler

Cc: Tara Gonzalez

Subject: Ruby Johnson 8/7/19

Ruby will have a 12:30 pm appointment with her companion Vita accompanying. Dr. Chan 36949 Cook Street, Palm Desert Building K. Suite 101 (760) 340-2394

Will need med list.

Ryan West

Health and Wellness Director Brookdale Rancho Mirage (BU 24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999 Direct 442.241.8035 Fax 770.538.1477



From: Ryan West

Sent: Thursday, July 18, 2019 2:41 PM

To: Barbara Pippin; Sandra Cuevas; Carolyn Wheeler

Cc: Tara Gonzalez

Subject: Ruby Johnson 8/7/19

Ruby will have a 12:30 pm appointment with her companion Vita accompanying. Dr. Chan 36949 Cook Street, Palm Desert Building K. Suite 101

(760) 340-2394

Will need med list.

Ryan West

Health and Wellness Director Brookdale Rancho Mirage (BU 24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999 Direct 442.241.8035 Fax 770.538.1477



Case 4:17-cv-03962-HSG Document 389 Filed 03/04/22 Page 93 of 161

Carolyn Wheeler

rom:

Carolyn Wheeler

Sent:

Sunday, August 04, 2019 3:07 PM

To:

Francisco Castro; Elizabeth Murrel; Tara Gonzalez; Ryan West

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

PL Transportatin -Brookdale Rancho Mirage Aug 5-6

Monday -August 5, 2019

10:00 AM Helgie Nilsen (PL Service) 10:30 AM appt. Dr. Sanderson, Wright Bldg, EMC 760-346-3498 12:30 PM Charlene Connerly (PL Service) 1:00 PM appt, Desert Advanced, 35800 Bob Hope Dr. RM 760-346-6239

Tuesday - August 6, 2019 1:30 PM Charlene Connerly (PL Service) Dr. Sanderson, Wright Bldg. 409 EMC 760-396-3498

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



rom:

Carolyn Wheeler

Sent:

Sunday, August 04, 2019 2:47 PM

To:

Tara Gonzalez; Ryan West; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation === Schedule Week Aug 4-11 Mon-Sun

Attachments:

20190804135711550.pdf

Transportation Schedule Week Aug 4-11 Mon-Sun

Monday -August 5, 2019

10:00 AM Helgie Nilsen (PL Service) 10:30 AM appt. Dr. Sanderson, Wright Bldg, EMC 760-346-3498 12:30 PM Mary Crow (wheelchair-sister will meet) Ranch 16 Movies 72777 Dinah Shore Dr. 864-462-7342 12:30 PM Charlene Connerly (PL Service) 1:00 PM appt, Desert Advanced, 35800 Bob Hope Dr. RM 760-346-6239 1:00 PM Ed Cushen (wheelchair) 1:30 PM Beltone, 72624 El Paseo, PD 760-346-2089

3:45 PM Pickup Mary Crow at Rancho 16 Movie Theater, 72777 Dinah Shore Dr.

Tuesday - August 6, 2019

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista Del Sol, RM 10:30 AM Nancy Bonjorno (11 m appt) Dr. Todd Minor, Kaiser/Cook & Gerald Ford 1:30 PM RESIDENT ERRANDS 1:30 PM Charlene Connerly (PL Service) Dr. Sanderson, Wright Bldg. 409 EMC 760-396-3498

Wednesday - August 7, 2019

11:30 AM MENS LUNCHEON OUTING

12:00 PM Ruby Johnson (wheelchair w/escort) 12:30 PM appt Dr. Chan, 36949 Cook St., STE

Thursday - August 8, 2019

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista Del sol, RM 1:30 PM Hal Bedford (Dr?) 39000 Bob Hope Dr. Hal Wallis Bldg, EMC RM 760-346-0642

Friday - August 9, 2019

8:30 AM Mary DeLucia Coumadin Clinic EMC Hal B. Wallis Bldg.

Sunday - August 11, 2019

9:30 AM Ed Cushen (wheelchair/son meet there) St. Margaret's Church 47535 Hwy 74, PD 11:15 AM pick up Ed at St. Margaret's Church & return to Brookdale

Thank you

AROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

1

CONFIDENTIAL BKD1306341

From:

Daniel Coover

Sent:

Monday, August 05, 2019 8:58 AM

To:

mark cushen; Carolyn Wheeler

Cc:

Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Walter Edward Cushen

Subject:

RE: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Hi Mark and Ed.

After confirmation with the driver.

The only day and time that works for his schedule is leaving here at 4:30, on Saturday's to get to the church in enough time for Ed to get into services at 5:00pm. He will wait and bring Ed back upon conclusion of Saturday service.

Kindly,

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760-340-5999 Direct 760-567-1561



From: mark cushen [mailto:markcushen@icloud.com]

Sent: Friday, August 02, 2019 7:25 PM

To: Carolyn Wheeler < Carolyn. Wheeler @brookdale.com >

Cc: Daniel Coover <dcoover@brookdale.com>; Robert Barton <Robert.Barton@brookdale.com>; Roland Gandy

<rgandy1@brookdale.com>; Sandra Cuevas <<u>Sandra Cuevas@brookdale.com</u>>; Barbara Pippin

<Barbara.Pippin@brookdale.com>; Walter Edward Cushen <edcushen@msn.com>

Subject: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Thank you ever so much . Yes that would be for st Margaret's church 47535 CA-74 in palm desert at 5pm starting Saturday aug 10. Dad will be so thrilled.

Sent from my iPhone

On Aug 2, 2019, at 6:49 PM, Carolyn Wheeler < Carolyn. Wheeler@brookdale.com > wrote:

Is that to St. Margarets?

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999

CONFIDENTIAL BKD1306342

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rom:

Carolyn Wheeler

ent:گ

Thursday, August 15, 2019 7:03 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule - August 16-17 Friday and Saturday

Attachments:

20190815173934479.pdf

Transportation Schedule - August 16-17 Friday and Saturday

FRIDAY - AUGUST 16, 2019

8:30 AM Mary DeLucia -EMC Coumadin clinic

10:00 AM Charlene Connerly -10:50 AM appt. Dr. Grenis 1801 E Tahquitz Rd. Palm Springs

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

300 PM JoAnn Weaver (shopping pick up shoes at Steinmart) Bob Hope Drive

SATURDAY - AUGUST 17, 2019

 $\frac{1}{4}$:30 pm Ed Cushen (wheelchair-our relief bus driver) son meets at St. Margret's Church, 47535 CA-74 (Monterey Ave)

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 15, 2019 4:40 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.15.2019 17:39:33 (-0600) Queries to: ricoh406@donotreply.com

/rom:

Carolyn Wheeler

sent:

Saturday, August 10, 2019 2:16 PM

To:

Tara Gonzalez; Daniel Coover, Francisco Castro; Elizabeth Murrel

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Connerly transportation Friday our bus - no escort?

Tara

Charlene Connerly checked on her Friday transportation (8/16). She is scheduled for 10AM departure for 10:50 AM Palm Springs appointment. She said she talked to you and she can go on our bus without PL escort.

Please confirm.

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



BKD1306353

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jom:

Carolyn Wheeler

Jent:

Sunday, August 11, 2019 2:42 PM

To:

Tara Gonzalez; Cassie Padilla; Daniel Coover, Roland Gandy; Lisa Martinez

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

TRANSPORTATION SCHEDULED-WEEK August 12-17

Attachments:

20190811123700910.pdf

TRANSPORTATION SCHEDULED-WEEK August 12-17

Monday August 12, 2019

10:30 AM Mary DeLucia (shopping at Rite-Aid)

Tuesday August 13, 2019

9:30 AM Nancy Bonjorno (walker) 10:00 AM appt Dr. McGillard, 73151 Fred Waring, PD 760-837-0222

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

1:00 PM Robert Payne (1:30 PM appt) Dr. James, Main Entrance, EMC 39000 Bob Hope Dr 760-390-3911

1:30 PM RESIDENT ERRANDS - AL

Wednesday August 14, 2019

10:30 AM Ruby Johnson (wheelchair-our bus-her escort Vita) 11:00 AM appt. So Cal Desert Retina, 36949 Cook St. #101 PD 760-340-2394

11:30 AM WOMENS LUNCHEON

nursday August 15, 2019

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista Del Sol, RM

2:00 PM CLARE BRIDGE - RESIDENT DINING OUT

Friday August 16, 2019

8:30 AM Mary DeLucia Coumadin Clinic EMC

10:00 AM Charlene Connerly (our bus-Tara checking on escort/PL) 10:50 am appt Dr. Grenis 1801 E Tahquitz Rd, Palm Springs

Saturday August 17, 2019 (relief driver)

4:30 PM Ed Cushen (wheelchair our bus/son meets there) St. Margaret's Church, 47535 C-74 (Monterey Ave) PD 760-346-2697

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

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rom:

mark cushen <markcushen@icloud.com>

Śent: Monday, August 05, 2019 12:35 PM

Daniel Coover To:

430pm ED CUSTIENTO ST. MARGARETS Carolyn Wheeler, Robert Barton; Roland Gandy; Sandra Cuevas; Barbara Pippin; Walter Cc:

Edward Cushen

Re: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service. Subject:

Thank you we will take you up on the offer for Saturday church service at 5.

Sent from my iPhone

On Aug 5, 2019, at 8:58 AM, Daniel Coover <dcoover@brookdale.com> wrote:

Hi Mark and Ed.

After confirmation with the driver.

The only day and time that works for his schedule is leaving here at 4:30, on Saturday's to get to the church in enough time for Ed to get into services at 5:00pm. He will wait and bring Ed back upon conclusion of Saturday service.

Kindly,

Daniel Coover

Resident Program Manager Brookdale Rancho Mirage (24674) 72-201 Country Club Drive Rancho Mirage, CA 92270 Community 760-340-5999 Direct 760-567-1561 <image001.jpg>

From: mark cushen [mailto:markcushen@icloud.com]

Sent: Friday, August 02, 2019 7:25 PM

To: Carolyn Wheeler < Carolyn. Wheeler @brookdale.com >

Cc: Daniel Coover < dcoover@brookdale.com >; Robert Barton < Robert.Barton@brookdale.com >; Roland Gandy <rgandy1@brookdale.com>; Sandra Cuevas <<u>Sandra.Cuevas@brookdale.com</u>>; Barbara Pippin

<<u>Barbara.Pippin@brookdale.com</u>>; Walter Edward Cushen <edcushen@msn.com>

Subject: [EXTERNAL] Re: Driver scheduled to star takin Walter next Saturday at 5pm service.

Thank you ever so much . Yes that would be for st Margaret's church 47535 CA-74 in palm desert at 5pm starting Saturday aug 10. Dad will be so thrilled.

Sent from my iPhone

On Aug 2, 2019, at 6:49 PM, Carolyn Wheeler < Carolyn.Wheeler@brookdale.com > wrote:

Is that to ${\sf St}$. Margarets ?

1

from:

Carolyn Wheeler

Sent:

Sunday, August 18, 2019 1:53 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover, Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule - Monday - August 19, 2019

Attachments:

20190818134253577.pdf

Transportation Schedule - Monday - August 19, 2019

8:45 AM Charlene Connerly (9:30 AM appt) Physical Therapy-- Desert Oasis Health Care, 72605 CA-111 PD CA 92260 760-404-0135

10:30 AM Harold Bedford (visit/pay respects) Forest Lawn Mausoleum, 69855 E. Ramon, Cathedral City 760-328-3140

1:30 PM Richard Star (2 pm appt) Dr. Goldban 72650 Fred Waring, Palm Desert, CA 760-320-8479

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive ancho Mirage, CA 92270 Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Sunday, August 18, 2019 12:43 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.18.2019 13:42:53 (-0600) Queries to: ricoh406@donotreply.com

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Barbara Pippin

)rom:

Carolyn Wheeler

Jent:

Monday, August 19, 2019 12:36 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover, Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportion Schedule - Tuesday August 20, 2019

Transportion Schedule - Tuesday August 20, 2019

8:45 AM MaryAnn Etherson (9:20 AM appt) Dr. Samuel, 44139 Monterey, Palm Desert, 760-469-5195

9:30 AM CLARE BRIDGE - RANCHO MIRAGE TOUR

11:25 am Sheldon Robinson (11:40 AM appt) wheelchair —will have escort Dr. Wick , EMC Cardiology 39000 Bob Hope Dr.

1:30 PM RESIDENT ERRANDS - AL

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive ancho Mirage, CA 92270 community 760.340.5999



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From:

Carolyn Wheeler

Šent:

Thursday, August 22, 2019 6:00 PM

To:

Tara Gonzalez; Francisco Castro; Elizabeth Murrel; Cassie Padilla; Lisa Martinez; Daniel

Coover, Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday & Saturday August 23-24

Attachments:

20190822172052840.pdf

Transportation Schedule Friday & Saturday August 23-24

Friday - August 23, 2019

8:30 AM Mary DeLlucia to Coumadin Clinic (EMC-Renker Bldg.)

9:00 AM Charlene Connerly (PL escort and transportation) 9:30 AM Dr. Sanderson, 39000 Bob Hope Dr. STE W-409 760-346-3498

9:30 AM CLARE BRIDGE CITY CRUISING

10:00 am Vince Yammarino (visit wife) Rancho Mirage Rehab Vista del Sol. RM

Saturday - August 24, 2019

4:30 PM Ed Cushen (wheelchair - son meets there) St. Margaret's Church, Hwy74-Monterey

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

----Original Message-----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 22, 2019 4:21 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.22.2019 17:20:52 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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rom:

Carolyn Wheeler

Sent:

Thursday, August 29, 2019 6:49 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Friday August 30, 2019

Attachments:

20190829185020111.pdf

Transportation Schedule Friday August 30, 2019

8:30 AM Mary DeLucia - 8:30 AM Cumadin clinic EMC

9:30 AM CLARE BRIDGE - CITY CRUISING

10:00 AM Vince Yammarino (visit wife) Rancho Mirage Rehab, 3950 Vista del sol, RM

Thank you

CAROLYN WHEELER

Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Fommunity 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, August 29, 2019 5:50 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.29.2019 18:50:19 (-0600) Queries to: ricoh406@donotreply.com

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্বrom:

Carolyn Wheeler

Sent:

Friday, August 30, 2019 4:19 PM

To:

Tara Gonzalez; Cassie Padilla; Lisa Martinez; Daniel Coover, Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Saturday August 31, 2019

Attachments:

20190830162740981.pdf

Transportation Schedule Saturday August 31, 2019

4:00 PM Ed Cushen (our bus-relief driver) church service at St. Margarets Church, Highway 74/Monterey Ave. PD

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

---Original Message----

rom: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Friday, August 30, 2019 3:28 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.30.2019 16:27:40 (-0600) Queries to: ricoh406@donotreply.com

From:

Carolyn Wheeler

sent:

Saturday, August 24, 2019 6:24 PM

To:

Francisco Castro; Tara Gonzalez; Cassie Padilla; Roland Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

PL Services Charlene Connerly Monday August 26

Frank

Are you taking Charlene Connerly to the following appointment? Please clarify.

Monday – August 26

8:30 AM (9:30 appt) Physical therapy, 3700 E. Tachevah #107, Palm Springs, CA 760-459-0003

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

—Original Message——

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Saturday, August 24, 2019 5:11 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 08.24.2019 18:11:22 (-0600) Queries to: ricoh406@donotreply.com

BKD1306375

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9. Je 70 Yellow CAB



Sheldon ROBINSON

EISENHOWER HEALTH



Tiffany Jen, MD

Eisenhower Medical Associates 72780 Country Club Drive Building B, Suite 205-B Rancho Mirage, CA 92270 Phone: (760) 834-7900 Google Map

Yellow CAB

p.c/kup

a BrookDale

3:30pm

4,30pm P.CKUP

Professional Details

Specialties: Internal Medicine*

Traditional Primary Care

Languages: English

Yrs in Practice: 3
Yrs on Staff: 3

Professional Education

Medical Temple University School of Medicine

School:

Residency: Eisenhower Medical Center

Board Certification

Authority: American Board of Internal Medicine

429 - Driver on the way.

4:35 Wrawed back

* Indicates Board Certified Specialty

Publication Date: July 01,

https://www.eisenhowerhealth.org/find-a-doctor/?action=detail&drNo=26496&template=pri... 7/1/2019

CONFIDENTIAL BKD1306377

rom:

Carolyn Wheeler

Sent:

Sunday, June 30, 2019 2:31 PM

To:

Ryan West; Tara Gonzalez; Lisa Martinez; Martha Mendoza; Roland Gandy; Robert

Barton

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule next week Mon- Friday July 1-5, 2019

Attachments:

20190630142417201.pdf

Transportation Schedule next week Mon-Friday July 1-5, 2019

Monday July 1, 2019

2:00 PM Sheldon Robinson (wheelchair- Kim will meet at 2:30 PM appt) Dr. Jen, Rancho Mirage Health Care-corner Monterey/Country Club 702-773-0133

Tuesday July 2, 2019

9:30 AM CLARE BRIDGE - RANCHO MIRAGE TOUR

10:00 am Vince Yammarino (visit wife) Rancho Mirage Rehab, 39950 Vista del Sol, RM

1:30 PM ASSISTED LIVING - RESIDENT ERRANDS

Wednesday July 3, 2019

8:30 AM Mary DeLucia - EMC Coumadin clinic

10:15 AM Ruby Johnson (wheelchair - please advise escort status) 10:45 AM appt Eye appt, 40055 Bob Hope #J, RM . 360-346-5005

10:30 AM ASSISTED LIVING - RITE AID SHOPPING

Thursday July 4th. 2019

12:30 PM Mary Crow (wheelchair Yellow Cab Conf# 1652894) going to sisters house 68375 Tachevah Dr. Cathedral City

3:00 PM Mary Crow (wheelchair Yellow cab conf 1602895) pick up at 68375 Tachevah Dr. Cathedral City- return here to Brookdale

Friday July 5, 2019

9:30 AM CLARE BRIDGE - CITY CRUSING

10:00 AM Vince Yammarino (visit wife- Rancho Mirage Rehab) 39950 Vista del sol, RM

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

72201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

---Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Sunday, June 30, 2019 1:24 PM

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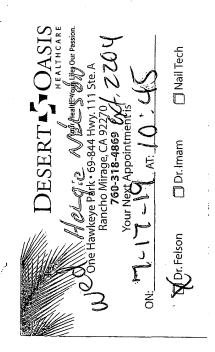
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CONFIDENTIAL BKD1306383

₹rom:

Francisco Castro

Sent:

Monday, May 13, 2019 2:33 PM

To:

Carolyn Wheeler; Ryan West; Elizabeth Murrel

Cc: Subject: Sandra Cuevas; Barbara Pippin; Roland Gandy; Lisa Martinez RE: Helgie Nilsen - Doctor appt 7-17-19 is PL taking him

Hi Carolyn,

Yes, we can take him to this appointment.

Thanks! Frank

From: Carolyn Wheeler

Sent: Monday, May 13, 2019 2:00 PM

To: Ryan West; Francisco Castro; Elizabeth Murrel

Cc: Sandra Cuevas; Barbara Pippin; Roland Gandy; Lisa Martinez **Subject:** Helgie Nilsen - Doctor appt 7-17-19 is PL taking him

Helgie Nilsen called front desk to check on his 7-17-19 doctor appointment with Dr. Felson. I already had it in the transportation schedule.

's PL taking him now that he is signed UP?

Helgie Nilsen
Dr. Felson
Desert Oasis Health Care
69844 Highway 111
One Hawkeye Park
Rancho Mirage

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 Community 760.340.5999



rom:

Sandra Cuevas

Sent:

Thursday, July 11, 2019 11:35 AM

To:

'Jeanne Crow'; Carolyn Wheeler; Barbara Pippin; Ryan West

Subject:

RE: [EXTERNAL] Mary Crow Transport

All set ... Thank you

Sandra Cuevas

Concierge Brookdale Rancho Mirage 72201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999



From: Jeanne Crow [mailto:crowjeanne75@aol.com]

Sent: Thursday, July 11, 2019 11:01 AM

o: Sandra Cuevas; Carolyn Wheeler; Barbara Pippin; Ryan West

Subject: Re: [EXTERNAL] Mary Crow Transport

Good morning, all

Mary's 7/18 doctor's appointment has been rescheduled to 7/30 at 8:20, same location 72780 Country Club Drive, Bldg B, Suite 205A, Rancho Mirage.

I will be meeting her there.

Thanks, Jeanne

----Original Message----

From: Sandra Cuevas < Sandra Cuevas @brookdale.com >

To: 'Jeanne Crow' < crowjeanne 75@aol.com >; Carolyn Wheeler < Carolyn Wheeler@brookdale.com >; Barbara Pippin

<Barbara.Pippin@brookdale.com>; Ryan West <re>rwest5@brookdale.com>

Sent: Thu, Jun 27, 2019 8:48 am

Subject: RE: [EXTERNAL] Mary Crow Transport

All set ☺

Sandra Cuevas

Concierge Brookdale Rancho Mirage '2201 Country Club Dr. Rancho Mirage Ca 92270 Community (760) 340-5999

.



From: Jeanne Crow [mailto:crowjeanne75@aol.com]

Sent: Saturday, June 22, 2019 4:44 PM

To: Sandra Cuevas; Carolyn Wheeler; Barbara Pippin; Ryan West

Subject: [EXTERNAL] Mary Crow Transport

Hello, everyone

Mary has a couple matters that require transportation for her.

July 4, 2019, 1:00 to 3:00 68375 Tachevah Drive Cathedral City, CA 92234 (My house for a BBQ)

July 18, 2019, 12:00 to ??
Doctor's appt.
72780 Country Club Drive, Bldg B
Suite 205A
Rancho Mirage, CA 92270
(I'will call for the van when we are finished.)

Thank you so much.

Jeanne Crow

This email may contain confidential protected health information and/or attorney privileged information. If received in error, see our Privacy Statement at https://www.brookdale.com/privacy-policy/ (

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	Month/Date: July	Resident Name	Mus Dawn	Vine Va	Mary Crow			
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	1	Sesident Name Wheelchair/	Carl Dalton Escar	
)))	Month/Date:		

rom:

Carolyn Wheeler

ent:

Thursday, July 18, 2019 6:30 PM

To:

Ryan West, Tara Gonzalez, Martha Mendoza, Lisa Martinez, Daniel Coover, Roland

Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule 7-19-19 Friday

Attachments:

20190718180621266.pdf

Transportation Schedule 7-19-19 Friday

NO DRIVER- USE taxi

10:30 am Carl Dalton (son Doug will escort) 11 am Appt Dr. Luthra, 35400 Bob Hope Dr. RM (760) 328-7500 (Sandra ordered taxi)

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, July 18, 2019 5:06 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 07.18.2019 18:06:20 (-0600) Queries to: ricoh406@donotreply.com

Case 4:17-cv-03962-HSG Document 389 Filed 03/04/22 Page 143 of 161 Carolyn Wheeler

rom:

Carolyn Wheeler

ent:

Thursday, July 18, 2019 6:45 PM

lo:

Ryan West; Tara Gonzalez; Lisa Martinez; Martha Mendoza; Daniel Coover; Roland

Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Weekly Transportation Schedule July 22-26, 2019

Attachments:

20190718184338692.pdf

Weekly Transportation Schedule July 22-26

Monday July 22, 2019 Nothing scheduled

Tuesday July 23, 2019
9:30 AM CLARE BRIDGE - RANCHO MIRAGE BUS TRIP
10:00 AM Vince Yammarino (visit spouse) Rancho Mirage Rehab, 39950 Vista del Sol, RM
1:30 PM ASSISTED LIVING RESIDENT ERRANDS - BUS TRIP

Wednesday July 24, 2019 8:30 AM Mary DeLucia -10:30 AM ASSISTED LIVING - WASHINGTON SQUARE - BUS TRIP

Thursdy July 25, 2019 Nothing scheduled

Friday July 26, 2019 9:30 AM CLARE BRIDGE - CITY CRUSING - BUS TRIP 10:00 am Vince Yammarino (vsisit wife) Rancho Mirage Rehab, 39950 Vista del sol, Rm

Thank you

CAROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, July 18, 2019 5:44 PM

o: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

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Carolyn Wheeler

rom:

Carolyn Wheeler

Śent:

Thursday, July 25, 2019 6:29 PM

To:

Ryan West; Tara Gonzalez; Martha Mendoza; Lisa Martinez; Daniel Coover; Roland

Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Fridy July 26, 2019

Attachments:

20190725175008757.pdf

Transportation Schedule Fridy July 26, 2019

9:30 AM CLARE BRIDGE - CITY CRUISING

10:00 am Vince Yammarino (visit wife) Rancho Mirage Rehab 39950 Vista del Sol, RM

11:30 am- 12 noon ?? LADIES BINGO LUNCHEON

2:00 pm Joann Weaver - shopping steinmart/Hobby Lobby- corner Bob Hope/ Highway 111

AROLYN WHEELER
Receptionist
Brookdale Rancho Mirage (BU24674)
72201 Country Club Drive
Rancho Mirage, CA 92270
Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Thursday, July 25, 2019 4:50 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 07.25.2019 17:50:08 (-0600) Queries to: <u>ricoh406@donotreply.com</u>

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Printable Calendars by Betacalendars.com

Carolyn Wheeler

rom:

Carolyn Wheeler

sent:

Sunday, December 29, 2019 8:55 AM

To:

Francisco Castro; Elizabeth Murrel; Chardonnay Blue; Roland Gandy; Martha Mendoza

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

John Meyer Monday 12-30 PL serivce 10:30 AM

Frank

Please confirm the following PL service

John Steve Meyer Monday Dec 30, 2019 Pick up 10:30 AM 11:00 AM appointment Luci Curci

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674) 72201 Country Club Drive Rancho Mirage, CA 92270 ommunity 760.340.5999



Case 4:17-cv-03962-HSG Document 389 Filed 03/04/22 Page 155 of 161

Carolyn Wheeler

rom:

Francisco Castro

Sent:

Sunday, December 29, 2019 8:55 AM

To:

Carolyn Wheeler

Subject:

Automatic reply: John Meyer Monday 12-30 PL serivce 10:30 AM

Hello, I will be away from the office until Tuesday, December 31st. During this time, Shonte Clay will be available for any scheduling needs. She can be reached at 442 222 4091

Thank you, and have a great holiday!

Frank

Carolyn Wheeler

rom:

Carolyn Wheeler

Sent:

Sunday, December 01, 2019 3:01 PM

To:

Tara Gonzalez; Chardonnay Blue; Lisa Martinez; Martha Mendoza; Daniel Coover; Roland

Gandy

Cc:

Sandra Cuevas; Barbara Pippin

Subject:

Transportation Schedule Monday December 2, 2019

Attachments:

20191201150713028.pdf

Transportation Schedule Monday December 2, 2019

8:30 AM Mary DeLucia (cumindin clinic) Renker Bldg EMc

10:30 M charlene Connerly (11 am appt) TK Nail Salon 1775 E. Palm Canyon #130 Palm Springs 760-864-6622

1:00 PM Richard Star (visit mom at home) 73240 Broadmoor Dr, Thousand Plms

Thank you

CAROLYN WHEELER

Receptionist

Brookdale Rancho Mirage (BU24674)

'2201 Country Club Drive

Rancho Mirage, CA 92270

Community 760.340.5999

----Original Message----

From: ricoh406@donotreply.com [mailto:ricoh406@donotreply.com]

Sent: Sunday, December 01, 2019 2:07 PM

To: Carolyn Wheeler

Subject: Message from "RNP002673BECA9F"

This E-mail was sent from "RNP002673BECA9F" (MP 4054).

Scan Date: 12.01.2019 15:07:12 (-0700) Queries to: <u>ricoh406@donotreply.com</u>

Case 4		03962-HSG	Docum	nent 389	Filed 03/	04/22 Pa	ge 157 of 161
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	Phone		pnd	760-864.4623	3 cancellos	PR	, (CB)
MONOM	Address	Winned on Olmic		1775 EMLM CANYON #130- AIM Spengs	resident Called	13240 Broadmoor	5 Rowle Par SI
2019	Dr. Name			JOHN TRNAIL		Junes.	re loxos
6	Appt Time			11:00 MM			
	Wheelchair/ Escort					MOM	
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TRANSPORTAION LOG

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2019 Month/Date: DECEMBER 4, WEDNESDAY

Document 389 Filed 03/04/22 159 of 161 .7-cv-03962-HS Page Phone Johnson Weaver - Pich he ap from The Palma, La Ounte, ENC 39000 BUBH 757 227 5229 Address CONCO アンシの 111:00 Dr. ahmad Dr. Name 101 10its/m DR MMM CUN CHEON 9:30a.m. Col Cuchar togo on Bus Wage wied mack Appt Time 10,15AM Shu Steve Mayer (wasus-from Wheelchair/ Escort Resident Name 10:30a.m. John Meyer 7 MN S 10,30 AM Depart 9.00 1:00p.m. 2:00p.m.

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